

UNITED WAY/2-1-1 ALICE PROGRAM

HELPING OUR NEIGHBORS
LIVING BELOW A SUSTAINABLE INCOME



In the first 2 years of the program:

- 74% of recipients were women
- 48% of recipients identified as a minority
- The top four needs met were rent, car-repairs, utilities & childcare.
- The number of households benefitting from the program increased by 315%
- 44% of Tompkins County Households live under the ALICE sustainable income threshold

Program Goals:

1

Expand support for individuals/households beyond existing services

2

Connect people who have not previously sought help through existing services and providers as appropriate, avoiding duplication

What Does the Program Do?



Supports individuals at or below United Way's **ALICE** (*Asset Limited, Income Constrained, Employed*) thresholds, which include more moderate income households than many other programs



Provides grants up to \$500 annually to help households pay for:



- Car Insurance & Repairs
- Child Care Expenses
- Essential Appliances
- Health Insurance
- Phone & Utility Bills
- Rent
- Other expenses agreed upon with the United Way



Please Note: *Some bills may only be eligible if facing terminations or cancellations*

How Does the Program Work?

1. **Individuals & funders give** to United Way of Tompkins County's (UWTC's) 2-1-1/ALICE Program
2. **Individuals/households in need call** 2-1-1* (1-877-211-8867)
3. **Skilled 2-1-1 operators determine the best local services** available to address callers' needs
4. If the 2-1-1/ALICE Program is the best local service available, the **2-1-1 operator prepares an intake form**
5. **2-1-1 communicates payment information** with UWTC
6. **UWTC completes the payment**
7. **UWTC/2-1-1 follows up**, as needed



GIVE TODAY

Fill out a pledge card, **Click:** www.uwtc.org/give or **Call:** 607-500-GIVE



* **Individuals/Households in need, call:**
1-877-211-8667